

Internet Connection

A broadband or high speed connection is recommended. The System Check evaluates your internet connection and may report latency (slowness). Latency can be caused by several factors including:

- The type of connection used to connect (dial-up, broadband, DSL, fiber optic, wireless)
- The network and settings used to connect.
- Delivery or latency issues originating with your internet service provider (ISP).
- Hardware and software issues on the device.

Apex Learning Support can provide the device and network configurations recommended for working with digital curriculum and may be able to help determine the source of latency.

Resolving latency may require working with your ISP, network administrator, or device manufacturer.

Copyright © 2015 Apex Learning Inc. Apex Learning® and the Apex Learning logo are registered trademarks of Apex Learning Inc.

Source URL (modified on Aug 9 2016 - 8:53am): <https://support.apexlearning.com/node/373>